

RSA Scrip Program for 2009-10

The Top 10 Questions List

1. ***What is Scrip?*** Scrip is a term that means "substitute money". When you purchase scrip, you're purchasing gift certificates and prepaid cards that are just like cash. You can use scrip to buy groceries, clothing, gas, restaurant meals, etc. Great Lakes Scrip Center (GL Scrip) is RSA's scrip provider.
2. ***How does it benefit my family?*** When you purchase Scrip cards for retailers you normally buy from, RSA receives a rebate. That rebate can vary from 2-15% of the face value of the gift cards, depending on the retailer. RSA will credit 80% of the rebate amount toward your monthly family contribution charge. (RSA keeps 20% to cover shipping/handling and administrative costs of the program.) So, you save on your monthly RSA bill by purchasing gift cards to use at places you normally shop!
3. ***How do I sign up?*** Go to www.shopwithscrip.com to create an account. You will enter some information including your email address. When you create your account, you will need to enter the RSA enrollment code: **4BE118576256** to link your account with RSA. That's all there is to it. Now you are ready to place an order.
4. ***How do I order?*** Go to www.shopwithscrip.com. Log on to your account. Select "Start Ordering Scrip." Find retailers by category, or type the name of the retailer in the "Search Brands" box. When you've found the retailer, choose the gift card denomination and the quantity you want to order. Keep shopping until you have all the cards you want to order. Then, go to checkout.

NOTE: On the screen where you can view and select the denomination and quantity, you can also view the actual gift card, front and back (choose View Larger to enlarge the card). While most cards don't have expiration dates or restrictions, some might (hotels or airlines, for example). The details will be on the card, usually on the back. If you have any questions about a card, please check there before ordering. If it is still unclear, contact me and I will check into it before you place your order. Gift cards are not returnable, so I want you to be sure of what you are getting before you order.

5. ***How do I pay for my order?*** Each time you place an order, you will see 2 payment options - pay by check or by Prestopay (automatic withdrawal from your checking account). You will not be able to select the Prestopay option unless you have set that up on www.shopwithscrip.com.

- Paying by check -

- Make the check payable to RSA for the total face value amount of the gift cards you are ordering. Mail it to:

Rebecca Carter, RSA Scrip Coordinator
313 Whisperwood Drive
Cary, NC 27518

or give it to me during Scrip hours at TAC (see #7 below for days and times).

Your order won't be processed until I receive your check.

- Paying by Prestopay - enroll with Prestopay at www.shopwithscrip.com. Select "Prestopay" on the side menu. You will be prompted to enter your banking information. Within 2 business days, GL Scrip will make 2 small deposits into your bank account. Go online and verify those deposits at www.shopwithscrip.com (select Prestopay on the side menu), and you are set to pay by Prestopay.

NOTE: Prestopay is a **secure** online payment system. PrestoPay uses the safe, reliable NACHA electronic fund transfer system. **GL Scrip charges a \$0.39 convenience fee for each Prestopay order**, less than the price of a stamp to mail your Scrip check in. It costs nothing to set up a Prestopay account; you are only charged when you use Prestopay to pay for an order. Remember, it will take a few days for the deposits to show up at your bank, so you can't use Prestopay the first time you log on to place an order.

6. ***How and when do I get my cards and certificates?*** Orders that have been paid for (either by check or Prestopay) will be processed on the 1st and 3rd Tuesdays of each month, starting September 1st, 2009. Cards should be available for pickup the following week (the 2nd and 4th weeks of the month). You will get an email from me notifying you that your cards are here. You can pick them up from me during Scrip hours at TAC (see #7).

7. ***When are Scrip hours at TAC?*** Most Tuesdays from 5:30-7:30pm and Fridays from 5:30-7pm. I say most Tuesdays because there will be those weeks when my swimmer gets sick, or we have a meet instead of practice on Friday nights, etc. However, on most Tuesday and Friday nights, I will be at one of the high round tables in the upper stands. I'll have a nametag on and a RSA Scrip sign taped to the table. During Scrip hours you can bring me payment for orders you have placed, pick up cards that have been delivered and get help using the Scrip system. I hope to have a laptop with me most nights so I can help members with website and account questions, check orders, etc.

8. ***What if I can't make it to TAC during Scrip hours?*** Email me at rebecca@3carters.com to make other arrangements to pay for your order, pick up your cards, etc.
9. ***What about the Food Lion and Lowes Foods cards? Are they handled differently?*** Yes and no. You can order Food Lion and Lowes Foods cards using the same www.shopwithscrip.com website ordering process. You can even pay for them using Prestopay. However, you can also purchase them directly from me during Scrip hours at TAC. I will have them with me those nights. Just bring me a check, fill out and sign the form and take your grocery cards with you that night.
10. ***How and when do I get credit on my RSA bill for my Scrip purchases? How much credit do I get?*** You will see the credit on the family contribution portion of your RSA bill the month following your Scrip purchase. You get credit for 80% of the rebate amount that is offered from that retailer. Here are a few examples:
- Your anniversary is coming up, so you order 3-\$50 Ruth's Chris Steak House cards. You pay \$150, the rebate is 10%, or \$15. You get 80% of \$15, or \$12 credited to your RSA bill.
 - You have a home improvement project in the works, so you order 1-\$500 Lowes Home Improvement card. You pay \$500, the rebate is 4%, or \$20. You get 80% of \$20, or \$16 off your RSA bill.
 - You normally spend \$600 a month on groceries, so you order 6-\$100 Lowes Foods cards. You pay \$600, the rebate is 6%, or \$36. You get 80% of \$36, or \$28.80 credited to your RSA bill.

Remember, Scrip cards are like cash. Please be careful with them. RSA cannot be responsible for lost or stolen Scrip cards once you have received them.

More questions? Contact me -

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