

# **VOLUNTEER SERVICE CREDITS**

## **FREQUENTLY ASKED QUESTIONS**

### **Why does RSA require service credits?**

RSA is a parent run organization that can only succeed with the support and participation of all of our parents. We need members to participate in order to adequately staff RSA hosted meets. There are many, many meet positions that need to be filled over the course of a swim year!

### **Why did RSA develop the service credit program?**

RSA needed parent participation to adequately staff our meets, but there was never a way to track that participation. RSA wanted a program that would achieve equal participation from all families and have all our meets staffed.

### **How do I earn credits?**

Credits are primarily earned from working a session at one of RSA's hosted meets. Some positions are worth 2 credits, but the majority of jobs are worth one credit. You can also earn credits by doing one of our admin type jobs, and occasionally we need people to help set up/clean up at a function or to work at one of our recruiting tents at the summer league championship meets.

### **What is a meet session?**

Swim meets are often held over several days and are broken down into several meet sessions. Sessions often are 4 hour in length. Occasionally there are prelim/final meets, where the prelims are held in the morning and the finals are held that same evening. Sometimes at these meets the younger athletes will swim in the afternoon between the prelim and finals. Each session a family works earns a credit.

### **Can I have more than one family member working in a meet/session?**

You can have as many family members working as you like. The minimum age to work a meet is 13 but some positions require the person to be over 18.

**Is there any training needed to work a meet?**

Most positions do not require any training. A few positions do require training and at some of the bigger meets there are options for trainees. Always e-mail [volunteers@swimrsa.org](mailto:volunteers@swimrsa.org) if you are interested in learning about one of these jobs that requires training.

**Why is there a cost attached to each credit?**

RSA does not want to raise money from members not earning their service credits. RSA wants and needs each members time! A cost was attached to the service credits to help encourage members to volunteer. It is vital that we are able to adequately staff our meets. Meets are a major fundraiser for RSA and we want to provide a quality competitive meet experience for athletes. The revenue from meets is necessary for the RSA budget and helps to keep our dues at a reasonable level. If a family does not volunteer then that puts greater burden on other families and could result in lost revenue. It is only fair that every family volunteers, and those that do not are held responsible.

**I did not sign up to volunteer at a meet, but while at the meet I volunteered, do I still get the credit for working?**

Absolutely yes! Even though you did not sign up you will still receive the credit for working, as long as you have checked in with at the volunteer check in table and completely filled out your details (swimmers name and your name).

**What if I cannot work meets due to work commitments/extenuating circumstances?**

If you have a valid reason that your family is unable to work meets, please contact the board ([board@swimrsa.org](mailto:board@swimrsa.org)), as there may be jobs or other work that you are able to do.